

Top-Up mTickets (Adding Trips) via BorderBus Website

- 1 – Visit www.border-bus.co.uk and select “Add trips to BorderBus App”
- 2 – Sign into your parent account, using your email address & password that you registered with

Top-Up mTickets (Adding Trips) via BorderBus App

- 1 – Open the BorderBus app
- 2 – Sign into your parent account, using your email address & password that you registered with
- 3 – Select “Tickets” at the bottom of the screen

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- 4 – Select “Ticket Schemes” On a mobile phone select the briefcase icon along the top. *Parents & Students have been assigned to a “Zone” depending on where they travel to and from.*

- 5 – Select “See Tickets” for the zone that you have been allocated to

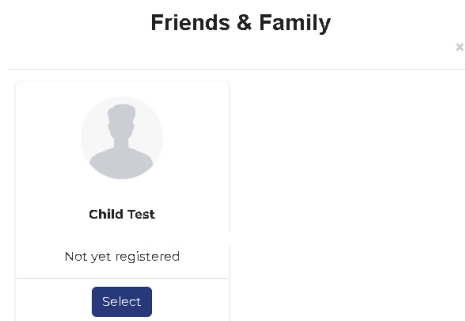
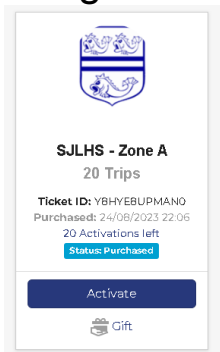
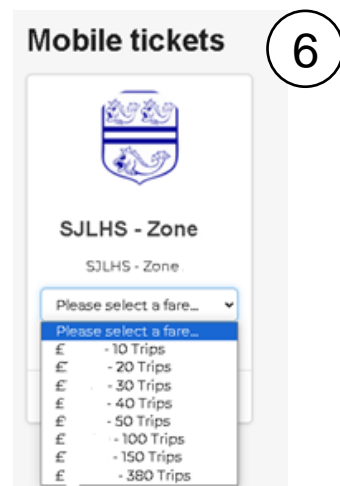
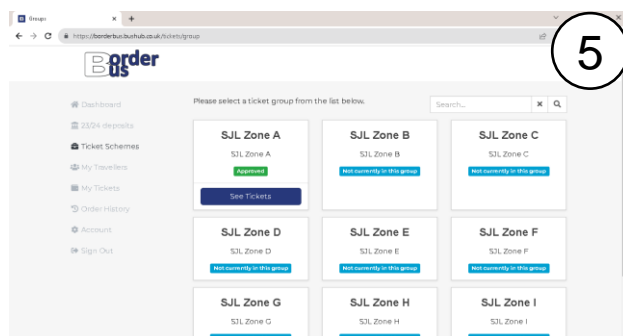
- 6 – Click “View Fares/Select Fare” and select the number of trips you wish to purchase for your child.

- 7 – Complete the payment process.

Gifting Tickets to your child

- 8 – Go to “Tickets” / “My Tickets”

- 9 – Click “Gift” and then choose the child you wish to give the trips to.



The purchased ticket is now ready for your child to use.

DO NOT ACTIVATE TICKET UNTIL DAY OF TRAVEL (Valid for 3 hours after activation)

Please refer to the next page for how to use mTickets on your child's smartphone.

Using mTickets

1 – Download the BorderBus App

Search “BorderBus” – please ensure that you download the one with our logo as the icon



2 – Log-in using the email address that you provided for your child when adding them as a traveller.

3 – Click “Tickets” then “My Tickets”

4 – Here you can see trips that you have assigned to your child.

Note: We have converted your £20 deposit into trips as well as transferred any existing trips from the old smartcard system. These appear as “Starting Balance”

5 – When you are ready to catch the bus, click “ACTIVATE NEW TRIP” for one of your tickets.

DO NOT ACTIVATE TICKET MORE THAN 3 HOURS BEFORE TRAVEL

6 – When you board the bus, scan the QR code in the top right of the screen.

Repeat Steps 5 & 6 every time you travel.

